

Get Interactive with our New Blog



As one of the industries market leaders in compliance test services, we are pleased to announce that this month we will be launching a new blog at www.phscompliance.co.uk, which we hope will be a great space for news and views for all our customers.

The benefit of a blog is that you can have your own say on relevant issues and discuss 'live' with PHS Compliance experts as well as others interested parties. A blog is a great way to communicate with a group of like minded people, who are happy to share their own views and experiences.

The theme of our blog will be based around compliance for electrical, gas, fire and water services. We value your opinion and would like to hear from you regarding any issues concerning compliance you may have. In recent months we have been discussing the path 'from risk to compliance' via seminars and press articles to help raise awareness of the requirements for electrical, gas, water and fire safety testing. This blog will take these issues one step further.

What is your view on the seminars and articles we have produced? Do you feel they go far enough?

We want to hear what you have to say, and we'll notify you as soon as the blog goes live. So, give it a go and come and join us at www.phscompliance.co.uk and get blogging!

Shaun Caddick,
Sales Director



With the Rugby World Cup looming on the horizon, it brings to mind the importance of team work in achieving common goals. At PHS Compliance we believe 100% in team work. This philosophy and the commitment of all our employees has helped us achieve many of our goals to improve our services this year.

You may have taken part in our recent customer satisfaction survey. The information we received was vital to help us understand the requirements of our customers. The results were amazing with a 99% positive response, which although was fantastic news we aim to improve our services even further.

With the recent launch of Mr Compliance and our new website blog we look forward to hearing from you and your thoughts on our services as well as any industry topics.

Let's hope our UK rugby teams also demonstrate their commitment to teamwork and bring home the Webb Ellis Cup!

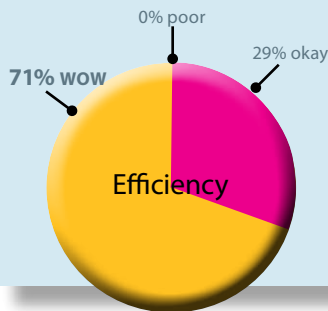
Paul Caddick,
Managing Director

Mr Compliance is busy as we speak, helping you with his easy to navigate Frequently Asked Questions on our website.

His straight talking approach makes it easy for you to get the answers you need, so if you have any queries about our products and services, he's happy to help and available any time! Just take a trip to our website at www.phscompliance/ask-mr-c to take the headache out of safety compliance.



How Satisfied are you?



We've been conducting a customer satisfaction survey to make sure we are keeping you happy and meeting your needs. We were very glad to discover these results from the calling cards given out by our engineers. We also asked for any further comments from you, and we were pleased to find over 99% of comments were positive. Thank you for your feedback!

“Very professional and polite. A value to the company”

“Brilliant! Very Helpful.”

WIN A FLAT SCREEN TV AND ENJOY THE RUGBY WORLD CUP IN STYLE!

Answer correctly the 9 questions below and you could win a flat screen TV!

To enter the competition, please answer the following questions and return to: saraholland@phs.co.uk together with your PHS Compliance account number. Any queries please phone 02920 80 92 35

- | | |
|---|---|
| <p>1. Which team is famous for dancing on the pitch?
Australia
South Africa
New Zealand</p> | <p>5. When did the Rugby World Cup start?
1986
1987
1988</p> |
| <p>2. Where is the Rugby World Cup 2011 being held?
New Zealand
England
France</p> | <p>6. What's the name of the trophy?
The Spider Jones Mug
The Webb Ellis Cup
The Dusty Willis Chalice</p> |
| <p>3. How Many teams begin with the letter A?
10
5
2</p> | <p>7. How often is the Rugby World Cup held?
2 years
4 years
6 years</p> |
| <p>4. Where was the last Rugby World Cup held?
South Africa
France
Australia</p> | <p>8. How many times has Australia won the Cup?
1
2
3</p> |

QUESTION 9: In rugby, when you are un-compliant, you get sent to the Sin Bin. To avoid the Sin Bin and to be in with the chance to win a flat screen TV, please tell us in 50 words why being compliant is important to you?

Closing date Friday 7th October 2011. No PHS staff or their families may enter. See our website for Terms and Conditions.

